

IMS v14 earned "Complete" 2014 ONC-ATCB certification for ARRA



2014 Meaningful Use Stage 2 Certified Complete EHR

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Intelligent Medical Software[™] (IMS) **Solution Overview**

Beyond just an EMR, IMS[™] gives you an Electronic Medical **Office**

INTELLIGENT MEDICAL SOFTWARE

IMS[™] is *the proven solution* that meets practices' needs and gives you more than just Electronic Health Records. The fully integrated Scheduler, EMR, Billing, Electronic Eligibility Tracking, Document Management, Letter Writer, Health Care Portal, and much more will turn your whole practice into an electronic medical *office* (EMO, as we like to call it). IMS v12 is CCHIT Certified for Ambulatory EHR, too, ensuring that it meets the latest industry standards.

We think you'll agree that our solution was created specifically with your practice's needs in mind. With over 200 employees and over ten years of experience making software solutions, providers have come to trust IMS because of the amazing feature set and support. Intelligent Medical Software v12 is a HIPAA-compliant, fully integrated EHR and Practice Management System. The specialty-specific templates in IMS can be customized to meet your unique practice requirements while streamlining billing to improve cash flow. IMS integrates your business operations with your care delivery, and the optional Health Care Portal provides a communications link with your patients for prescription re-fills, appointments and more.

FEATURE-ENRICHED EMR



- » Simplified workflow for increased productivity
- » Fully integrated EHR to enhance and improve patient care
- » Customizable, specialty-specific templates
- » Multiple methods of EHR documentation
 - Templates
 - Speech Recognition
 - Hand-Writing Recognition
 - Free Text
 - Transcription
- » Order lab tests and receive lab results electronically
- » E&M coding
- » Automate billing based on EHR entries
- » Report on clinical measures and guidelines
- » Identify patients for clinical trials
- » Generate referral letters that referring physicians want

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IMS's flexible and comprehensive prescription/ e-prescribe module easily tracks medication and refill histories. Complete with drug education integration, dosing, allergy and drug interactions and contra-indication checks — IMS helps you ensure the safety and well being of each of your patients:

- » Maintain history of current/past medications
- » Drug education
- » Create frequently used individual or group medication templates
- » Transmit prescriptions by print, fax or e-prescribe

BILLING MADE BETTER



IMS's integrated billing module has everything you need and emphasizes workflow. It offers automated data entry from EMR-generated Super Bills, strong validations, pre-checking of EMC, CMS-1500 or UB92 claims, automatic reconciliation (ERA), enhanced collections and extensive reports that keep finances on track. IMS's Billing Module

- » Increases cash flow through detailed user-friendly billing
- » Has an extensive fee schedule
- » Offers flexible CPT Templates, Macros and Parameters for fast, accurate billing
- » Supports EMC, CMS-1500, and UB92 claims
- » Conducts pre-claim analyses to reduce claim rejections
- » Allows customized CMS-1500 templates based on insurance guidelines
- » Prints patient and insurance statements
- » Utilizes Auto Reconciliation (ERA)
- » Displays Batch Status Summaries
- » Provides an interactive aging report
- » Tracks unpaid claims using Rejection Analysis and allows you to easily re-bill claims
- » Provides required high- and low-level claim reports

AUTHORIZATION/REFERRAL TRACKING

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Authorization verification is provided for check-in and charge posting to ensure insurance reimbursements. With IMS you can

- » Set authorization requirements by procedure and insurance
- » Use insurance-approved, pre-printed authorization forms
- » Reduce claim rejections due to missing authorizations

COMMUNICATION WITH 'MY TASKS' AND 'REMINDERS'



A key benefit of IMS is better intra-office communication among your staff. Tasks and reminders significantly improve staff workflow and maximize your resource allocations. Robust features include

- » Well-defined inter-office communication through 'My Tasks'
- » Extensive 'Reminder' set up to assign future tasks to designated staff
- » Full integration with all other modules
- » Improved work productivity, speed and accuracy

LAB TRACKING

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IMS supports HL7 interfaces to transfer diagnostic/lab orders electronically. Customized templates, pre-printed order forms, and print or fax orders are also handled with ease. IMS empowers you to

- » Easily track diagnostic/lab orders
- » Send or receive diagnostic/lab orders electronically
- » Conduct pre-import checks
- » View comparative and graphical representation of lab data

REPORTS

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IMS includes over 400 summarized, detailed, analytical, comparative, and graphical reports. With our reports you can

- » Analyze and compare reports to quickly summarize finance and business at any point in time
- » Define frequently used reports and add them to 'My Favorites'
- » Customize reports around any parameters your office requires

AUTO CHECK-IN KIOSK



The Auto Check-In Kiosk saves time by empowering patients to check-in on their own. This feature reduces workload on your staff so they can be assigned to more important tasks and helps in managing a high patient flow. Patients are enabled to

- » Verify and update demographic data
- » Complete office forms electronically
- » Indicate their health complaints and medical histories

BAR-CODED ID CARDS



Register patients with accuracy and speed using fully automated Bar-Coded ID Cards.

- » Reduce data entry and improve reliability
- » Save time and manage high patient flow by making the check-in process faster
- » Free up staff to complete more important tasks



DOCUMENT & IMAGE MANAGEMENT

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Easily condense and organize paper flow into a user-friendly digital document filing cabinet that's both easy to access and secure.

- » Customize file folders to organize documents
- » Batch-scan documents to save time
- » Work seamlessly with the Fax Management module
- » Easily compile and retrieve patient documents/images

LETTER WRITING & FORM FILLING

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Quickly and easily generate letters and forms with customizable input fields that auto-populate with information. With this module you get

- » Extensive mail-merge capabilities
- » Pre-defined letter templates
- » Procedure and insurance specific, image-based forms
- » Easy to use form filling tools
- » Mapping of data fields within letters and forms
- » Password protected signature security

FAX MANAGEMENT



IMS's integrated fax server can make sending and receiving faxes far more efficient, easy to use and less expensive. Use this tool to

- » Send/receive electronic faxes
- » Fax EMR, Rx, lab orders, documents or letters in seconds
- » Save money on stationery and toner cartridges



Why Synergy Healthcare for your EHR solutions?

Our firm is vastly different in that we are a total turn-key healthcare solutions partner. Here are a few reasons why we are different:

- **Integrity:** our philosophy is simple in that all we do adheres to complete integrity, to our clients and ourselves. We earn the trust and respect of our healthcare clients and keep it.
- **Experience:** we offer a highly trained and knowledgeable team with over 20-years of IT; security; practice management, certified billing/coding; and business management experience.
- Hardware/Network: we offer full hardware, networking and security services. A poor network structure will render any EHR problematic. If an EHR system is difficult and problematic – your staff won't use it.
- Training: we offer training options on every aspect of the EHR system so that the client can utilize their new system to maximum potential.
- Effort Coordination: healthcare providers and their staff are already stretched to the max with daily responsibilities with no time to coordinate multiple vendors to get an EHR operational. We solve this problem being a total solutions healthcare vendor (1 vendor=1 call).

We offer a select portfolio of services and products that are highly integrated resources to aid healthcare providers to strengthen their resources and empower them with tools to improve efficiency, productivity, profitability, while improving the quality of healthcare delivery.

- **Remote Data Backup:** meeting HIPAA compliancy.
- Monitoring: most healthcare practices do not have full time on-site IT staff our • solutions reduce costs yet keep practices productive.
- Revenue Cycle Management: integrated products and services to keep your cash flow flourishing.
- Billing Services: Medical billing services tailored to your unique needs.

Our select portfolio of products and services benefits our clients by: effectively managing healthcare technology; meeting or exceeding goals; coordination of technology efforts to reduce staff frustration with change; improve healthcare efficiency and productivity; reduce errors and thus mitigating risk exposure of client.



